Amazon Smart Thermostat Compatibility Guide

If you are not comfortable working with electrical wiring or your home heating and cooling system, please contact a HVAC service company to install and set up your thermostat.

Important: Before starting work on the thermostat or the heating and cooling system (HVAC), always switch off the power to the HVAC at the breaker box or the system's primary power switch. Verify the power is off before removing the device faceplate. Do not touch any exposed wire ends.

1) Remove the faceplate or box from your old thermostat. Do not disconnect any wires during these steps.

2) Look for any of the following indicators that your system is **high voltage**:
    a) Warning labels that say 110v or 220v
    b) Wires labeled L1 or L2
    c) Wires connected by wire nuts (screw-on caps)
    d) If you see any of those high-voltage indicators, the Amazon Smart Thermostat will not work with your system. To enjoy the benefits of a programmable thermostat with a high-voltage system, you may need to install a programmable line voltage thermostat.

    If your system is determined not to be high voltage, continue to the next step.

3) On the back plate, you will see several letters. If there is a wire going to letter ‘C’, you have a ‘C’ wire.
    a) If you have no wire for the C terminal, some newer homes might have an unused wire behind the wall plate.
    b) If there is no unused wire to convert to a C wire, a C-Wire Adapter is required. We recommend the **C-Wire Adapter for Amazon & Honeywell Smart Thermostats.**